

# Solicitation Number: RFP 1100 JMF3018

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## Details

| Basic Information    |   |
|----------------------|---|
| Type:                | Request For Proposals (RFP)   |
| Status:              | <b>Closed</b><br>Solicitation expired on 07/19/2022 at 02:00 PM.  |
| Solicitation Number: | RFP 1100 JMF3018  |
| Description:         | Service Now Products and Services for Austin Energy   |
| Summary:             | The purpose of this contract is to provide Austin Energy an experienced, registered ServiceNow Elite or Global Elite Solution Partner who can provide ServiceNow Program Management and procurement services for Austin Energy's ServiceNow platform. |

## Contact Information

| Authorized Contact Names:                    |   |
|--|---|
| Solicitation Specific Questions:             | Julia Finn<br>(512) 974-2500<br>purchinfo@austintexas.gov                     |
| Small Minority Business Resources Questions: | Veronica Hawkins<br>(512) 974-7639<br>smbrcompliancedocuments@austintexas.gov |

## Dates, Times, & Locations

| Due Prior to - (Date/Time/Location):                          |   |
|---|---|
| Due:  | Prior to 07/19/2022, 02:00 PM<br>Central Purchasing, 124 W. 8th Street, Suite 308, Austin, TX 78701 |
| Open:   | 07/19/2022, 03:00 PM<br>Purchasing Office, 124 W. 8th Street, Suite 308, Austin, TX 78701           |
| Vendor Meetings/Conference, Site Visits (Date/Time/Location): |   |
| Meeting:  | 06/17/2022, 01:00 PM<br>Microsoft Teams   |