

Solicitation Number: RFP 1100 EAL3015

Details

Basic Information	
Type:	Request For Proposals (RFP)
Status:	Closed Solicitation expired on 07/06/2021 at 02:00 PM.
Solicitation Number:	RFP 1100 EAL3015
Description:	Temporary Staffing Services for the Contact Centers
Summary:	The Contractor shall provide Austin Energy with experienced and otherwise qualified inbound customer service representatives on both long- and short-term basis to staff the Austin 3-1-1 Contact Center and the Austin Energy Contact Center.

Contact Information

Authorized Contact Names:	
Solicitation Specific Questions:	Elizabeth Lock (512) 974-2500 purchinfo@austintexas.gov
Small Minority Business Resources Questions:	Veronica Hawkins (512) 974-0163 smbcompliancedocuments@austintexas.gov

Dates & Times

Due Prior to - (Date/Time):	
Due:	Prior to 07/06/2021, 02:00 PM
Open:	07/06/2021, 03:00 PM